

PRIVACY POLICY

Privacy Notice

1. www.langleyabbeyestate.co.uk is owned and operated by Langley Abbey Estates Limited (incorporated and registered in England and Wales under company registration number 02366858) whose registered office is at Langley Abbey Estate, Langley, Norwich, NR14 6DG.
2. www.langleyabbeyestate.co.uk is committed to protecting the privacy of its customers. We comply with the General Data Protection Regulation ((EU) 2016/679) (GDPR) and take all reasonable steps to prevent any unauthorised access to your personal data.
3. This statement outlines how personal information which we collect from you or you supply to us, will be processed by Langley Abbey Estates Ltd.
4. We reserve the right to amend this privacy statement at any time. Any changes will be published on this website.
5. For the purposes of the General Data Protection Regulation ((EU) 2016/679) (GDPR), the data controller is Langley Abbey Estates Limited.

Our lawful basis for processing data about you

6. It is extremely important to Langley Abbey Estates Limited that we provide a service that meets the expectations of our clients. We will process your data in order to respond to requests for biodiversity units through our website and direct communication such as email.
7. To comply with GDPR, Langley Abbey Estates Limited need a "lawful basis" for collecting and using your information. The lawful bases upon which Langley Abbey Estates Limited relies on are set out include:

Consent: You give us your consent to use your information for a particular purpose.

Legitimate interest: Using your information will be necessary for our legitimate commercial interest and our interest is not outweighed by the potential impact on your privacy. For example, we may rely on legitimate interest as our lawful basis to send you an email in response to a request made by you.

Contract: Using your information will be necessary for us to either perform the contract between us or in order to take steps at your request prior to entering into the contract.

Legal compliance: Using your information will be necessary for Langley Abbey Estates Limited to comply with a legal or regulatory obligation, including the allocation of biodiversity units on the Biodiversity Gain Site Register.

Communicating with you

8. If you have contacted us via the website, Langley Abbey Estates Limited may contact you via the contact details provided such as email address and telephone number. We will do so in order to progress the request and take steps at your request prior to entering into a contract for the supply of biodiversity units.
9. You are entitled to ask us to; amend, delete or provide a copy of the information we hold about you, by calling 01508480256 or by sending an email to office@langleyabbeyestate.co.uk. You will be required to supply appropriate evidence of your identity (usually a photocopy of your passport or driving licence plus an original copy of a utility bill showing your current address).

Marketing communications

10. We may send you marketing communications from Langley Abbey Estates Limited via email, which may keep you up to date on the availability and price of our biodiversity units.
11. You can opt out of these communications at any time by calling 01508480256 or by sending an email to office@langleyabbeyestate.co.uk.

The information we collect about you

12. When you submit a Contact Form via <http://www.langleyabbeyestate.co.uk/contact> you may choose to provide us with the following details: First Name; Last Name; Company; Contact Number; Contact Email Address; Development Location; Number of Units Required.
13. We collect this information in order to respond to your request for biodiversity units. Your personal information will not be sold or rented to any third party. Any information collected is kept secure and only used for the purposes set out in this Privacy Policy.

Policy Amendments

14. We may make updates to this policy. If we do so, a new version will be published on our website.

Questions

15. If you have any questions about this Privacy Statement, the practices of this site, or your interactions with www.langleyabbeyestate.co.uk please call 01508480256 or email office@langleyabbeyestate.co.uk.